**BEGROTING-VERWANTE BELEIDE VIR 2014/15**

In terme van die begrotingsregulasies moet munisipaliteite jaarliks sekere begroting-verwante beleide nagaan en hersien, indien nodig. (Vir oudit doeleindes word die aangeleentheid in Engels hanteer).

The following policies are in place and have been approved by Council. No revision of these policies is necessary for 2014/15:

* Tariff Policy;
* Rates Policy;
* Banking, Cash Management and Investment Policy;
* Supply Chain Management Policy;
* Asset Management Policy;
* Indigent Policy; and
* Subsistence and Travelling Policy.

The only existing policy that needs revision is the Credit Control and Debt Collection Policy. The following changes to the policy are recommended:

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| **CURRENT POLICY** | **RECOMMENDED ALTERATIONS** |
| 6. CREDIT CONTROL POLICY |  |
| ***6.3 Disconnection of service(s)***Apart from certain changes in the policy, as indicated below, sub-paragraph (d) of the current policy moves to sub-paragraph (a). Therefore sub-paragraph (d) moves up to be included before sub-paragraph (a) below, for easy comparison.  |
| (d) Council reserves the right to deny or restrict the sale of electricity or water to customers who are in arrears with their rates or other municipal charges. | (a) Council reserves the right to deny or restrict the sale of electricity or water to customers who are in arrears with their rates or other municipal charges. |
| (a) Customers who are in arrears with their municipal account(s) and who have not made arrangements with the municipality will have their supply of electricity and water, and other municipal services, suspended or disconnected. | (b) Customers who are in arrears with their municipal account(s), with an amount of more than R 1000,00 (One thousand rand) and who have not made arrangements with the municipality will have their supply of electricity and water, and other municipal services, suspended or disconnected. |

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| **CURRENT POLICY** | **RECOMMENDED ALTERATIONS** |
| (b) When the municipality plans to cut services of certain clients with overdue accounts, each of them shall be notified of the intention to cut their services. | (c) When the municipality plans to cut services of certain clients with overdue accounts, each of them shall be notified of the intention to cut their services. |
| (c) Such notification will indicate the planned date to cut the service and will notify the clients that they have the opportunity to make arrangements with the municipality, within 7 working days, in order to prevent the municipality to cut the service.  | (d) Such notification will indicate the planned date to cut the service and will notify the clients that they have the opportunity to make arrangements with the municipality, within 7 working days, in order to prevent the municipality to cut the service.  |
| (e) Upon the liquidation of arrears, or the conclusion of acceptable arrangements, the service will be reconnected as soon as conveniently possible. | (e) Upon the liquidation of arrears, or the conclusion of acceptable arrangements, payment of all costs related to reconnections, plus the total bill of the current month and at least 5% of outstanding amounts, as well as making acceptable arrangements for the payment of the outstanding amount, the service will be reconnected as soon as conveniently possible. |
| (f) All costs related to notices, the restrictions or dis- and reconnect-ions, will be determined by tariffs approved by the Municipal Council, and will be payable by the customer. | (f) All costs related to notices, the restrictions or dis- and reconnect-ions, will be determined by tariffs approved by the Municipal Council, and will be payable by the customer. |
| (g) The deposit of any defaulter will be adjusted and brought into line with the policy and tariff structure of the municipality. | (g) The deposit of any defaulter will be adjusted and brought into line with the policy and tariff structure of the municipality. |

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| **CURRENT POLICY** | **RECOMMENDED ALTERATIONS** |
| 6. CREDIT CONTROL POLICY (Continued) | 6. CREDIT CONTROL POLICY (Continued) |
| *6.5 The Pre-payment System*(a) The municipality may use its pre-payment system to recover arrears in respect of accrued municipal taxes and other municipal levies, tariffs and duties in respect of services such as water, refuse removal, sanitation and sewerage.(b) A customer with arrears, who applies for a pre-payment meter, will be required to repay all arrears in full before a pre-payment electricity meter is installed or, if the amount outstanding is large and/or the customer’s ability to pay is limited the arrears can be repaid by allocating 50% of all purchases before any electricity credit is given. | *6.5 The Pre-payment System*(a) The municipality may use its pre-payment system to recover arrears in respect of accrued municipal taxes and other municipal levies, tariffs and duties in respect of services such as water, refuse removal, sanitation and sewerage.(b) A customer with arrears, who applies for a pre-payment meter, will be required to repay all arrears in full before a pre-payment electricity meter is installed or, if the amount outstanding is large and/or the customer’s ability to pay is limited the arrears can be repaid by allocating 50% of all purchases before any electricity credit is given. |
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| Annexure “A” – Arrangements is not applicable and should be removed from the policy, since arrangements is now covered in the policy itself. |
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